

2023 Hayward Canada Warranty Terms

Residential Products



PUMPS	Parts
TriStar VS 950 & TriStar VS 950 Omni	3 years
TriStar VS 900 & TriStar VS 900 Omni	3 years
Super Pump VS700 & Super Pump VS 700 Omni	3 years
MaxFlo VS 500 & MaxFlow VS 500 Omni	3 years
TriStar XE, Super Pump XE & MaxFlo XE Series	3 years
Super Pump & Super Pump 700	3 years
TriStar (Single & two speed)	3 years
PowerFlo Matrix & PowerFlo II	1 year
TurboFlo II, Super II, UltraPro & UltraMax	1 year
Booster Pump 300	2 years
All Expert Line pumps carry a minimum three (3) year parts warranty	

FILTERS
All standard filters carry 1 year parts warranty
DEP 500 series filters carry 2 year parts warranty
All Expert Line filters carry 3 year parts warranty

Controls & Sanitization	Parts
Salt & Swim	Control Box 3 years Cell 1 year
AquaRite 100	Control Box & Cell 3 years
AquaRite 900	Control Box & Cell 3 years **
AQRS3/AQRS3 Omni	Control Box & Cell 3 years
AquaRite & T-Cells	Control Box & Cell 3 years
AquaTrol (inc. T-cell), Goldline accessories	1 year
HydraPure (Lamp 1 year)	3 years
Pro Logic, OmniLogic, OmniHub & OmniPL Controllers	3 years
HCC2000/4000 Controller (Warranty includes labour)	1 year
HydroRite (residential)	Controller & Vessel 3 years All other components 1 year

** 5 year warranty for units manufactured prior to 2023

GAS HEATERS
ABG Gas Heaters carry 2 year parts & 1 year labour
All Expert Line Gas Heaters carry 3 year parts, 1 year labour

HEATPUMPS	Parts	Labour	Compressor	HEX
HPxxxxT, HPxxxxTC, Summit Series (SUM3TAC, SUM45TAC, SUM5TAC, SUM25TAC, SUM8TAC)	5	5	5	10
HPxxA, HPxxA1, HPxxB, HPxxCL, PHCPxxA, PHCPxx, HP50TR, NorthFlo Series	2	2	2	5
HP55TR, HP75TR, HPxxTREE, HPxxTR Supreme	3	3	3	5
HPxxxEE, HPxxxEE1, HPxxxCLEE Inverter Series	3	3	3	5
HMLxxxTA, HMLxxTA, HCBxxTBA, HCBxxTAC	2	2	5	10
HP31005T, HP32005T, HP50951T	5	2	5	10
PASRW030, PASRW040, PASRW045, PASRW030-BP2, PASRW040-BP2, PASRW050-BP2	3	3	3	3

Warranty begins on date of purchase (or installation date for heaters & heatpumps).

- NOTES:**
- Additional warranty terms and exclusions apply. See operations manual for complete details. Warranty does not cover misuse or abuse, maintenance related failures or improper installation. Stated warranties apply to units purchased in 2023.
 - Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

CLEANERS	Parts
Tigershark, Tigershark 2, Evac, Sharkvac, TRX-20	1 year
Tigershark QC / Plus, RC5, AV500/QC/Plus/DS, AV600/650	3 years
Evac Pro, Sharkvac XL, TriVac 700, AquaVac 250Li*	2 years
Aquanaut 200 & 400, TriVac 500	1 year
Aquanaut 250 & 450	3 years
Aquabug *, Penguin *, Wally the Whale* (exc. Shoes, wings, flaps)	1 year
Navigator V-Flex, Poolvac V-Flex (1 year -> shoes, wings, flaps)	2 years
Navigator Pro (1 year -> shoes, wings, flaps)	2 years
DV5000, DV1000 (30 days -> hoses)	1 year
All Expert Line cleaners carry a three (3) year parts warranty (* excluded)	
Note: If a robotic cleaner is sent to an approved warranty repair center, labour is provided.	

LIGHTS
All standard lights carry 1 year parts warranty
All Expert Line lights carry 3 year parts warranty
Sollos Lighting carry 5 year parts warranty
J&J Lighting carry 3 year parts warranty

Water Features	1 year parts warranty
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WHITE GOODS
All white goods carry a one (1) year parts warranty

REPLACEMENT PARTS
All replacement parts carry a one (1) year component warranty

W3 Products
In-Ground (W3 SKUs): 1 year // Above Ground (W3 SKUs): 1 year

Expert Line
All Expert Line products carry 3 year parts warranty